



NetWyl Informatik
IT-Security Experts

Checkpoint Fehlermeldung IP unterschiedlich

Version 1.0


Dokument Name: Checkpoint_Fehlermeldung IP unterschiedlich

Dokumentenkontrolle

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Solution ID	sk161172
Technical Level 	
Product	Quantum Spark Appliances, Quantum Security Management
Version	R77.30 (EOL), R80.20.x, R81.10.x
OS	Gaia Embedded
Platform / Model	1200R, 1500, 1600, 1800
Date Created	06-Okt-2019

Symptoms

1200R appliance cannot pull policy from the Management after Management's public IP was changed.
Policy install results in:

"Attempted to fetch policy from an IP address that is different than the one used to fetch the certificate.
Please check themanagement object's IP address in the SmartDashboard."

Solution

Change the setting for Management to "Always use this IP address" and fetch the policy.

After this, the setting can be changed back.

In Clish:

```
set security-management local-override-mgmt-addr "true" mgmt-address "x.x.x.x" send-logs-to "by-policy"
```

Lösungsbeispiel:

```
A99000fw004> set security-management local-override-mgmt-addr true mgmt-address 99.100.100.209  
send-logs-to local-override-mgmt-addr
```